

Qliro Group – Q1 Report

Marcus Lindqvist, CEO April 17, 2019



All companies improved results

QLIRO

Financial services to consumers and merchants

Inflow of new merchants and expansion of loan book

CDON.COM

The leading Nordic online marketplace

Growth for external sales and improved efficiency

NELLY.COM

A leading online Nordic fashion brand

Strong growth in net sales and improved margins

Ongoing dialogue on potential transactions to create shareholder value First half of 2019, all subsidiaries to be operationally and structurally independent Second half of 2019, all subsidiaries are ready to be listed companies



Qliro Financial Services attracted new merchants

Profit improved substantially

SEKm	Q1 19	Q1 18	Δ
Total operating income	86.0	68.1	26%
Total operating expenses	69.6	59.3	17%
EBTDA	14.0	3.5	295%
Loan book	1 514	1 019	49%
Business volume	1 089	947	15%

- Total operating income increased 26%, driven by increased lending to the public
- Total operating expense increased 17%, proving the scalability of the business
- Operating result before depreciation increased 295%
- Business volume grew 15% despite negative impact from CDON's transformation
- Initiatives to attract merchants very successful. New merchants inkClub include Dollarstore, Best of Brands, Baresso, Nordicfeel, Eleven, inkClub.com, dammsugarpåsar.nu, dinVitamin.com etc



Million active customers¹

















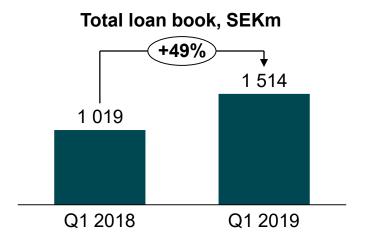
Loan book above SEK 1.5 billion

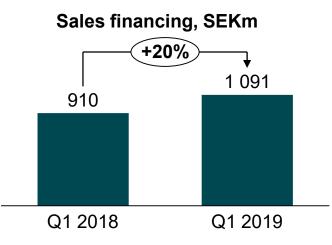
Grown 70 percent per annum last four years

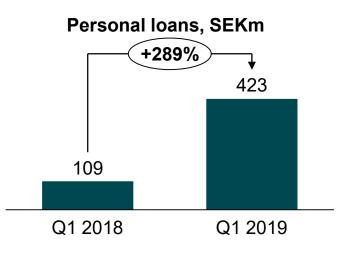
- Machine learning applied to internal and external data for real-time credit scoring
- → Continued ramp-up of personal loans to SEK 423m
- → Interest cost for loan book amounted to SEK 6m, through savings accounts and secured credit facility
- → Interest revenue from loan book amounted to SEK 79m, reflecting positive interest rate spread
- → An e-commerce transaction generates income for up to three years and personal loans even further

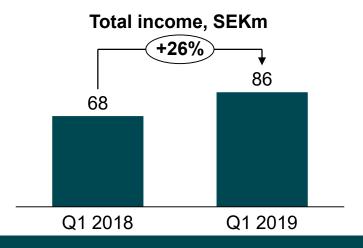


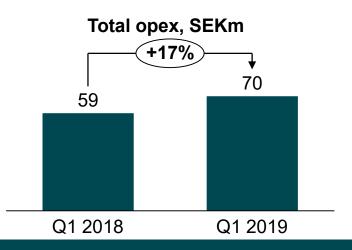
Qliro Financial Services on the right track

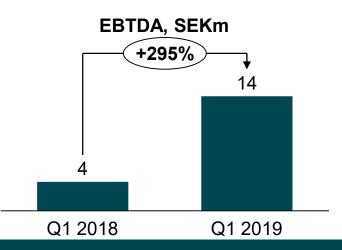










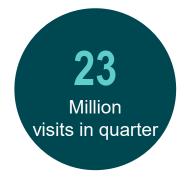




CDON Marketplace benefits from transformation

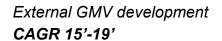
Growth in external merchants and higher gross profit

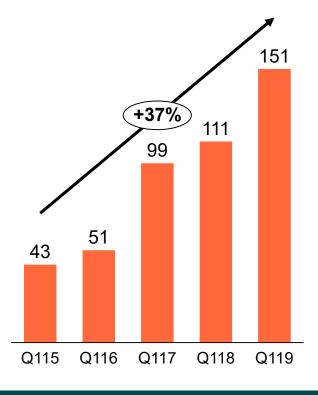
SEKm	Q1 19	Q1 18	Δ
External merchants	150.8	111.2	36%
Net sales	260.6	378.4	-31%
Gross profit	43.8	39.6	11%
Gross profit margin, %	16.8	10.5	
EBITDA	-7.0	-21.2	





- → Proven model with over 1,500 merchants e.g. Adlibris, VidaXL, Furniturebox, Ellos, Cervera, Carpet Vista and Trademax
- → External merchants increased sales 36% and commission income 32%
- → Own sales phased out, mainly products with lower margins, resulting in increased gross margin of 6.3 percentage points and lower net sales
- → Takes advantage of investments in automation, with lower personnel costs going forward

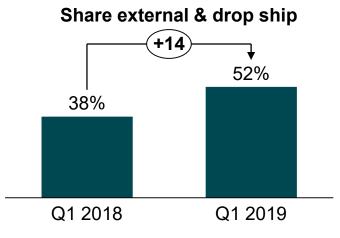


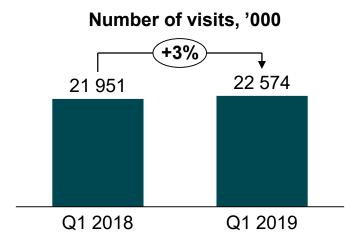


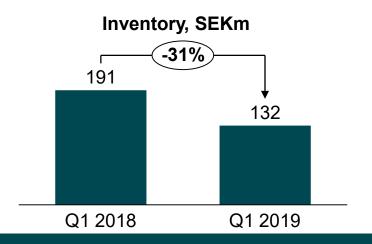
6

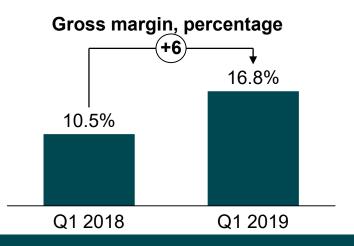
CDON Marketplace on the right track

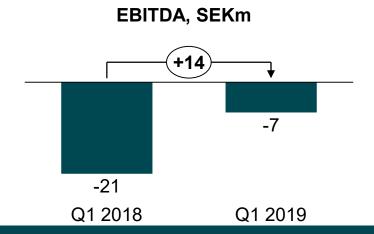












Nelly shows growth and improved gross profit

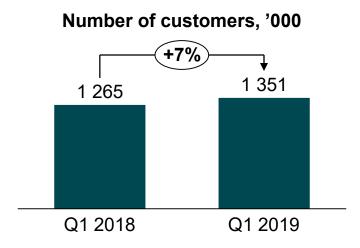
Digitalized return process

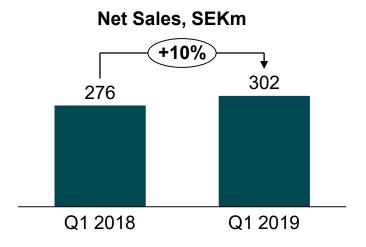
SEKm	Q1 19	Q1 18	Δ
Net Sales	302.4	276.0	10%
Gross profit	68.8	58.0	19%
Gross profit margin	22.8	21.0	
EBITDA	-7.0	-14.9	

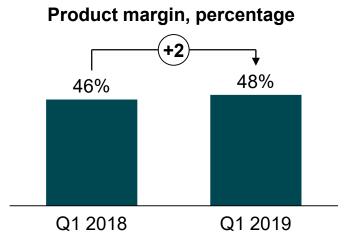


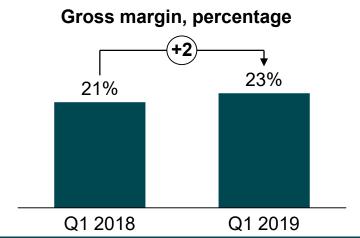
- → Growth initiatives increased net sales 10%, number of customer 7% and average order 11%
- → Return ratio amounted to 39%, same as Q4 2018, but higher level than 2017, believed to have reached normalized level
- Started selling via Zalando, reaching new markets such as Germany and Switzerland
- Initiatives to digitalize return process implemented to simplify for consumers and speed up process

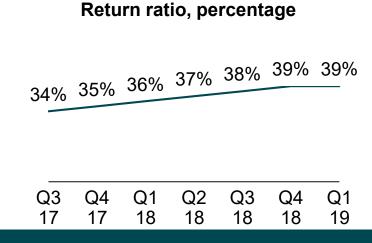
Nelly on the right track

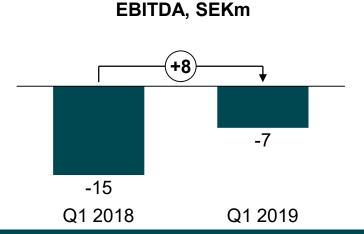














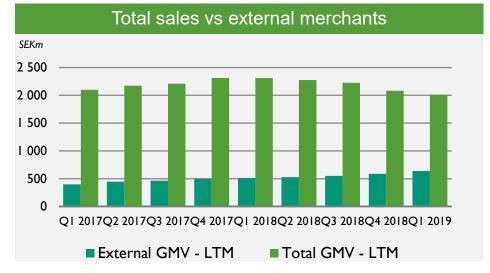
The Nordic's largest marketplace

Company overview

- → Founded in 1999, as one of the first e-commerce players at scale in the Nordics
- Since inception, CDON has accumulated an unmatched knowledge for Nordic e-commerce
- → New management team since 2018 including CEO Kristoffer Väliharju

- → 2013 extended assortment by opening up for external merchants
- → 2018 accelerated transformation to external merchant and reduced own inventory
- → 2019 reaching above 50% external sales and positive EBITDA

Cervera Cervera Cervera Cervera Corolic feel Vitvaruexperten Adibris Vida Sise STYLEPIT®





Built for future shopping behavior

First mover advantage in untapped regional market

Marketplaces have over 40% of global online sales, but Nordic market untapped

A proven model with external merchants selling for over SEK 600m per year

(2)

Built for future shopping behavior, lower operational risk and less capital

(3)

Enters new phase with increased efficiency thanks to automation

Products

6
Million



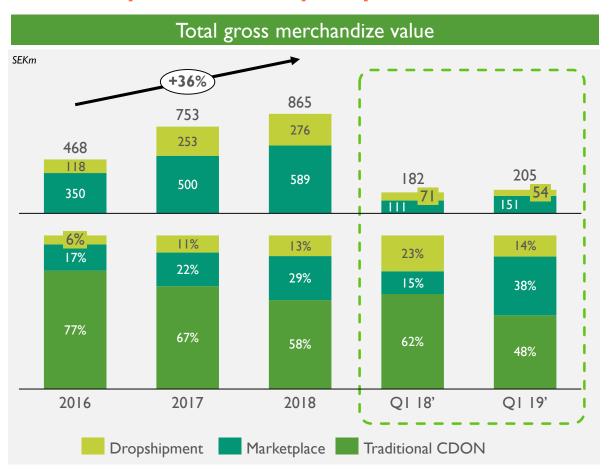


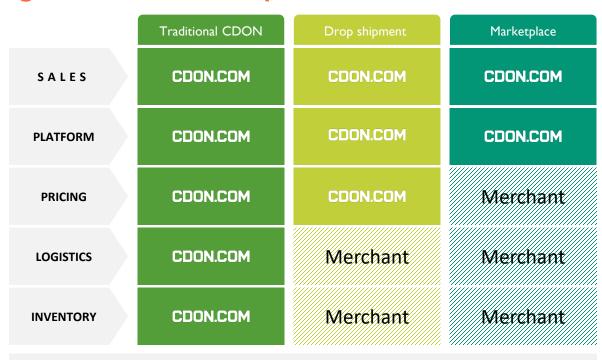




Transformation to higher scalability and lower risk

Marketplace and drop shipment model enables growth with less capital





- → Decreasing legacy dependency especially in non-profitable categories
- Growing drop shipment without own inventory
- → Transforming into a highly scalable marketplace



Category leaders as well as long-tail merchants

Building their sales reach and competitiveness



















































Priorities

The best buying and selling experience online



Assortment & Merchants

- Accelerate onboarding
- Focus on category leaders to replace own sales
- Scale nr. of merchants through aggregators
- Improve user friendliness for merchants, incl onboarding interface and product import



Customer Retention

- New CRM capitalize on customer data
- Grow share of non-paid traffic
- Re-positioning and strengthen the brand in more categories
- Predictive analysis and improved reach and targeting of customer contacts



Commercial Offer

- Capitalize on traffic volumes with advertising on site
- Additional revenue streams via services
- Grow usage of sponsored products
- Automated solution to sponsor products on site



Operational Excellence

- Increase automation for scalability and efficiency
- Organizational structure
 account vs. product
- Focus on cost control in all functions
- Customer service hub (errands to merchants) and tools for automatic pricing and returns

TECH



Financials

Mathias Pedersen, CFO



Consolidated income statement

Decrease in net sales, increase in gross margin

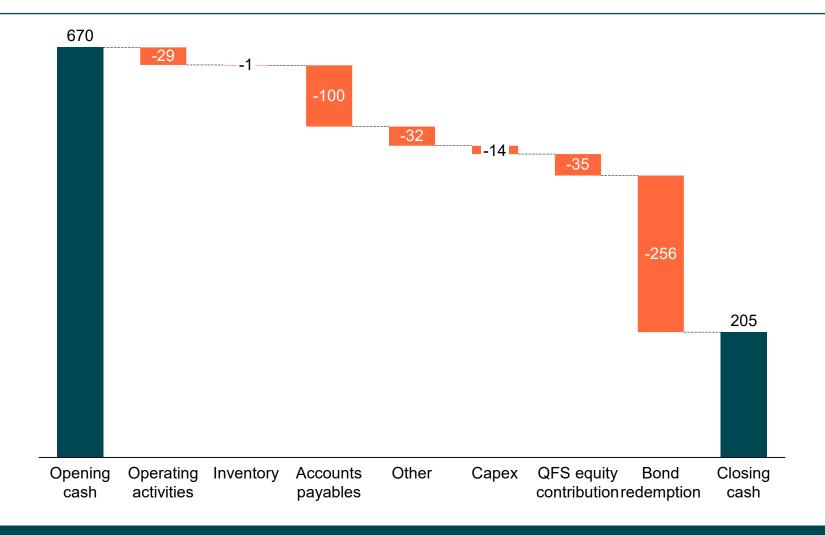
- Net sales decreased to SEK 640m (SEK 716m) in the quarter, as growth in Nelly and Qliro Financial Services was offset by CDON's transformation
- While the transformation in CDON had a negative impact on net sales, it had a positive effect on gross margin
- Exchange rate fluctuations had a positive impact on sales of 1.7 percent
- Financial net includes SEK 6m in cost for early bond redemption in addition to regular interest, and the effects of exchange rate fluctuations
- Net result before tax in the seasonally weak first quarter amounted to SEK -44m (SEK -63m)

SEKm	Q1 19	Q1 18
Net sales	639.8	716.1
Gross profit	161.5	135.3
Gross margin	25.2%	18.9%
Operating result	-33.5	-58.8
Financial net	-10.9	-3.7
Net result before tax	-44.4	-62.5

E-commerce cash flow

Seasonal negative cash flow

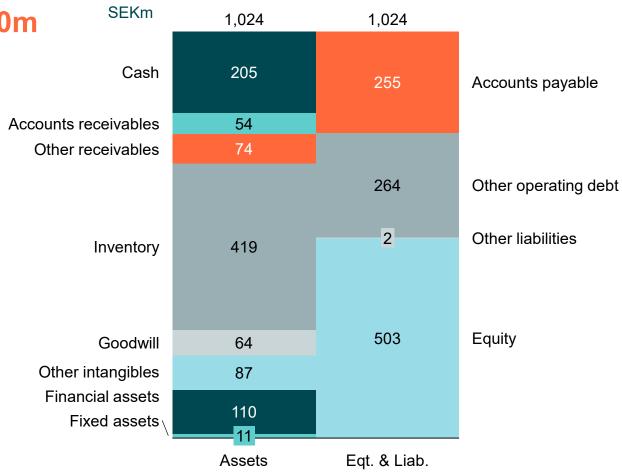
- Seasonally weak quarter with negative result
- Inventory remained flat as the SEK 45m decrease (-31%) in CDON offset the SEK 46m increase (+12%) in Nelly
- Accounts payables decreased as invoices for products sold in the seasonally strong fourth quarter was paid
- Capex amounted to SEK 14m and SEK 35m was invested in the continued expansion of Qliro Financial Services
- Bond repaid with SEK 256m (incl SEK 6m early redemption fee)



E-commerce balance sheet

Bond redemption reduced debt with SEK 250m

- E-commerce net cash amounted to SEK 205m
- Bond repaid to reduce debt and cut interest cost with SEK 12m annually (early redemption cost of SEK 6m)
 - No further use of joint financing
 - Covenants lifted, allowing for distributions to shareholders if so decided
- CDON's continued transformation within the marketplace model decreased its need for inventory with 31% compared to last year
- Nelly continued to invest in its inventory for further growth



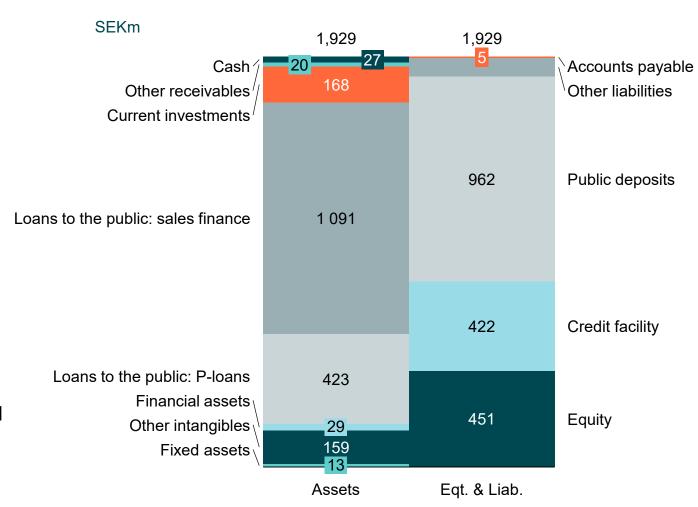
Qliro Financial Services balance sheet

Well positioned for further expansion

- Sales finance loan book amounted to SEK 1,091m and personal loans to SEK 423m
- SEK 193m held as liquidity reserve, mainly invested in Swedish municipal bonds and commercial papers
- Public deposits increased with 35% to SEK 962m
- SEK 422m in utilized secured credit facility, with an additional SEK 346m in undrawn funding

Regulatory capital

- Risk Exposure Amount of SEK 1.6bn
- Own funds of SEK 281m in Common Equity Tier 1 capital
- Capital adequacy ratio of 17%
- Capital adequacy ratio of 33% for consolidated situation



THANK YOU

Next report released July 12

Nasdaq symbol QLRO

Qliro Group AB (publ.)

Box 195 25 SE-104 32 Stockholm +46 (0)10 703 20 00 office@qlirogroup.com

