

Qliro Group - Q3 Interim Report

Marcus Lindqvist, CEO October 19, 2018



Progress in building three independent companies



Financial services to consumers and merchants



Focus on external merchants, existing offering and scalability

CDON.COM

A leading Nordic online marketplace



Accelerating transformation Evaluating structural transactions **NELLY.COM**

A leading online Nordic fashion brand



Successful profitable growth
Evaluating listing or divestment

Updated financial targets

QLIRO

Focus on external merchants (CDON decreased volumes)



Operating income before depreciation and amortization of SEK 100 - 125 million in 2019

CDON.COM

Transformation to marketplace model



- Growth in external merchandize value above 20 percent per year
- Operating margin before depreciation and amortization above 3 percent per year

NELLY.COM

Successful profitable growth strategy



- Organic growth in net sales above 10 per cent per year
- Operating margin before depreciation and amortization above 6 percent per year



Qliro Financial Services continues to grow

Proven scalability and low acquisition costs

SEKm	Q3 18	Q3 17	Δ
Total operating income	76.7	56.3	36%
Total operating expenses	62.1	47.0	32%
EBTDA	10.3	11.1	-8%
Loan book	1 246	827	51%
Business volume	1 129	848	33%



- → Total operating income increased 36%, driven by increased lending to the public
- → Total operating expense increased 32%, indicating scalability in business considering investments in commercial capabilities during the quarter
- Business volume grew 33% despite negative impact from CDON's transformation
- → Growing independency from group, as external merchants accounted for around 50% of business volume in the quarter
- → Focus to attract merchants and capitlize existing service offering and roll out Swedish offering across the Nordic

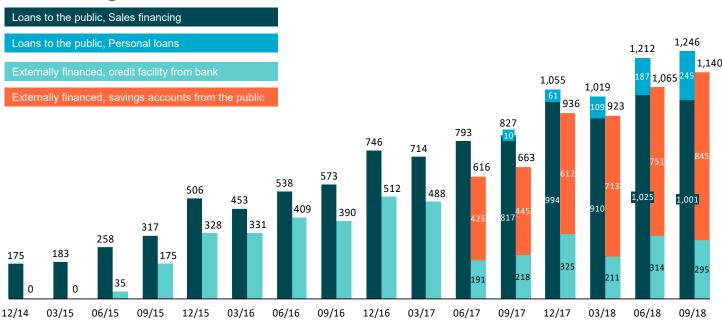


Loan book above SEK 1.2 billion

Focus on cost-efficient expansion

- Machine learning applied to internal and external data for real-time credit scoring
- → Continued ramp-up of personal loans to SEK 245m
- → Interest cost for loan book amounted to SEK 4m, through savings accounts and secured credit facility
- → Interest revenue from loan book amounted to SEK 71m, reflecting positive interest rate spread
- → An e-commerce transaction generates income for up to three years and personal loans even further

Net lending, SEKm





CDON Marketplace accelerates transformation

Focus on external sales growth

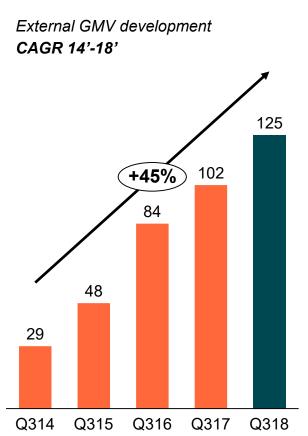
SEKm	Q3 18	Q3 17	Δ
GMV external	124.7	101.9	22%
Total GMV	396.4	445.4	-11%
Net sales	286.3	353.5	-19%
Gross profit	42.3	35.6	19%
EBITDA	-5.9	-12.2	-51%

GMV = Gross merchandise value





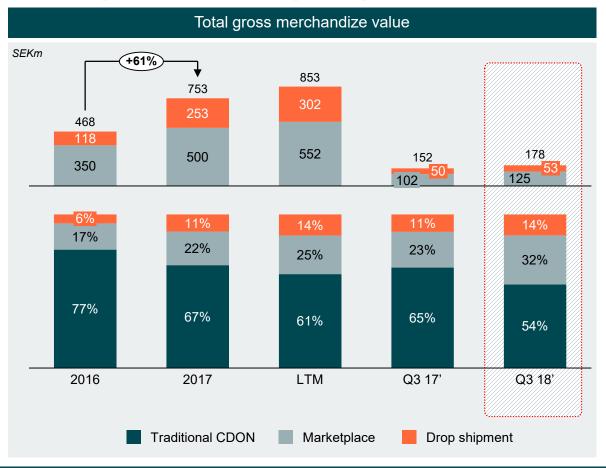
- → Proven model with over 1,500 merchants e.g. Adlibris, VidaXL, Furniturebox, Ellos, Cervera and Trademax
- → External merchants increased sales 22% and commission income with 45% driven by longtail activation
- → Own sales phased out, mainly products with lower margins, resulting in increased gross margin of 4.7 percentage points and lower net sales
- Continued investments in automation and positioning of brand, while personnel costs somewhat decreased

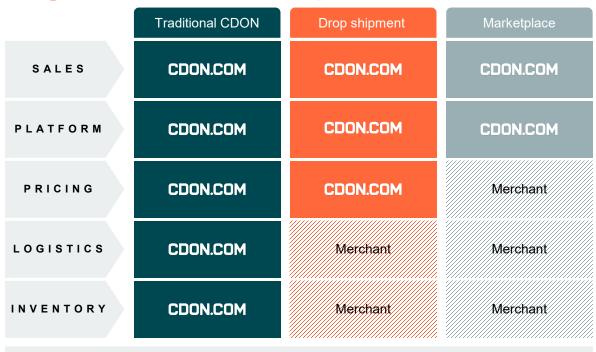




Transformation to higher scalability and lower risk

Marketplace and drop shipment model enables growth with less capital





- → Decreasing legacy dependency especially in non-profitable categories
- Growing drop shipment without own inventory
- > Transforming into a highly scalable marketplace

Nelly delivers strong profitable growth

Two quarters in a row with 11 percent growth

SEKm	Q3 18	Q3 17	Δ
Net Sales	308.9	277.5	11%
EBITDA	23.9	23.7	
EBITDA margin	7.7%	8.5%	
EBIT	18.7	18.2	
EBIT margin	6.0%	6.6%	





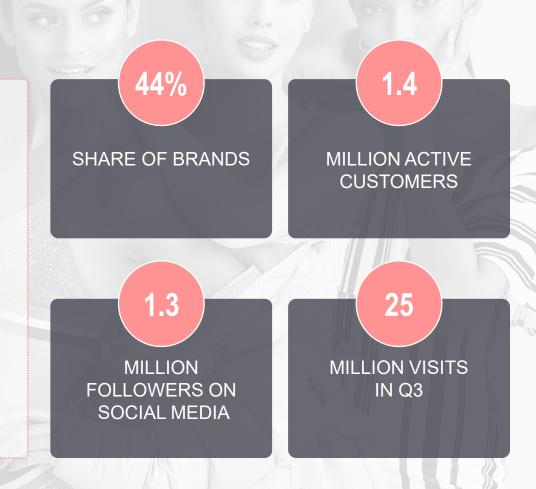
- → Growth initiatives increased numbers of visit with 7%, number of orders with 12%, number of customer with 15% and average order with 5%
- → Net sales increased 11% just as last quarter, highest growth in three years
- → Return ratio amounted to 38%, higher level than 2017
- → Sweden and Norway are the largest markets. The fastest growing market is the Netherlands
- → EBITDA amounted to SEK 24m, showing significant sequential improvement as last year was boosted with 6m from divestment of Members.com



Nelly – a top online fashion brand for clothes and accessories

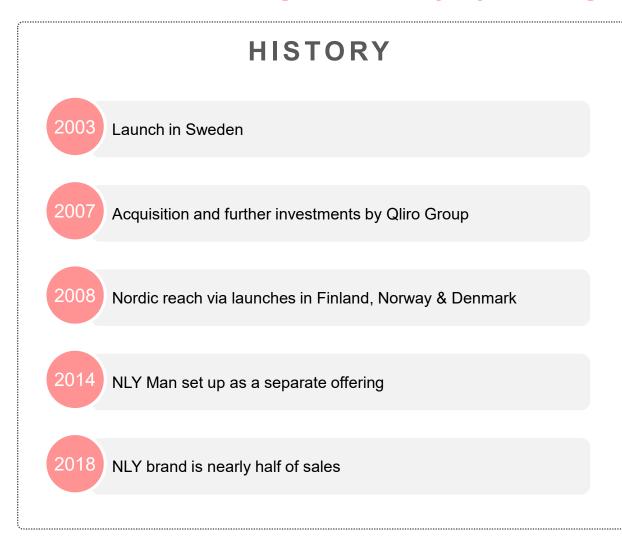
Fast growth with high margin

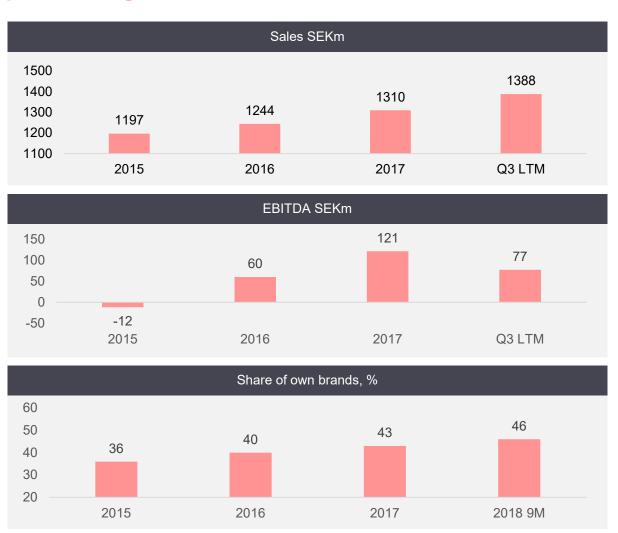
- → The fashion inspiration destination for the latest trends and must-haves for young people
- → Excellent brand position in the Nordics, and trusted for its fashion sense by young women
- Core of the offering is the own NLY brand, creating customer loyalty and profitability
- → Well-curated offering of additional 200 brands, fueled by an efficient data-driven tech platform



A well-established brand and company

Own brands and strong customer loyalty resulting in profitable growth





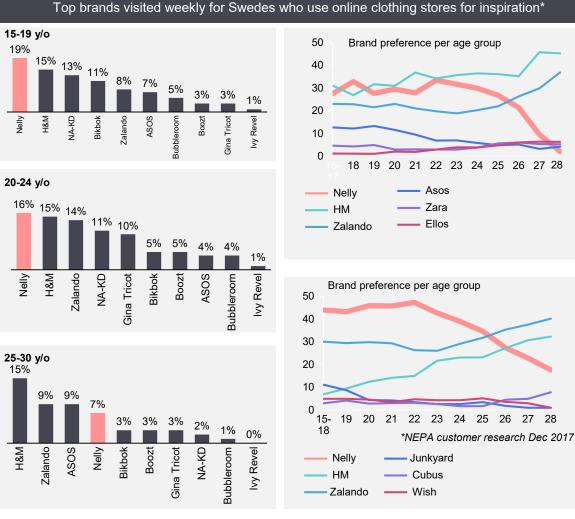
An excellent brand position in attractive segment

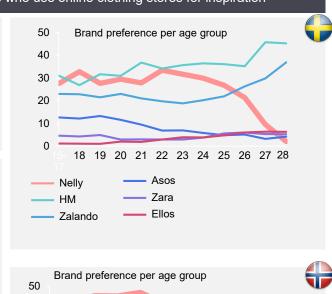
Trusted by trendy women and men aged of 18 to 35

- → Young women go to Nelly.com for fashion advice, as Nelly is trusted to answer the question "what to wear when?"
- → The fashion sense in the NLY brand is created by a brilliant designer studio
- Innovative use of digital marketing creates a loyal fan base and inspirational content has a higher conversion rate









To provide that bit of extra

glam to every outfit and

occasion. At an affordable

price

Nelly's circle of inspiration around the latest trends

Own channels Influences Darrels Channels Available were customers Availabiration right now NELLY.COM Innovative trend based campaigns Early and precis styling for inspiration curated as of the Value for money trends Styled product catalouge

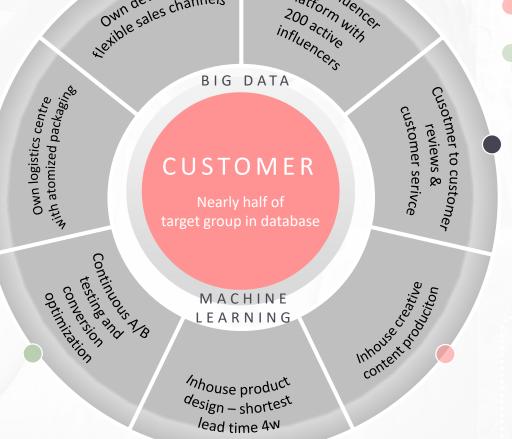
To be a confident young woman's best friend, who she looks to for inspiration and glam

NELLY.COM

Data-driven decision and strong inhouse fashion capabilities **Capability circle** Own influencer Own sales channels 200 active BIG DATA

Optimize digital marketing and sales with a data-driven approach

to consumers behavior



Data driven customer interaction

Digital enabled trend watching and short product lead time

Data driven sales and efficient logistics

Short product lead time to optimize inventory levels and secure customer experience with inhouse capabilities

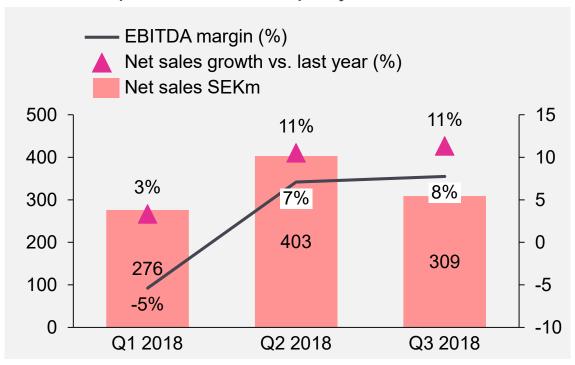
New financial targets to reflect growth strategy

Two quarters in a row with profitable double digits growth



New financial targets for higher growth same margin:

10 percent organic growth per year 6 percent EBITDA per year





CURATED ASSORTMENT
Best in class selection of products
and latest commercial trend for
young people



PROFITABLE GROWTH

Profitable growth by reaching new
customers and using new channels



CUSTOMER EXPERIENCE & INNOVATION

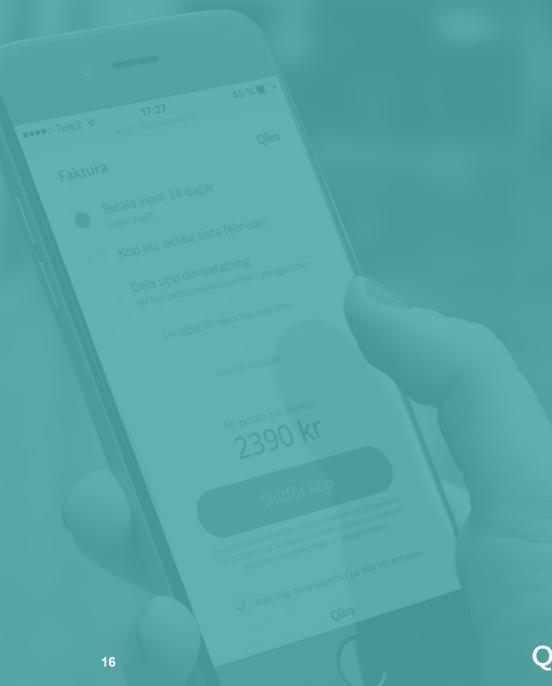
Excellent customer experience and ongoing innovation to inspire our customers



OPERATIONAL EXCELLENCE
Operational excellence with
processes and organization for
control and efficiency

Summary

Marcus Lindqvist, CEO



Value creation in three fully independent operations

Third quarter

- ✓ Strategic direction implemented – three independent companies
- Ongoing dialogue with several key players in the industry
- ✓ Financial flexibility as Group's cash amounted to SEK 577m, including SEK 301m in net cash position in e-commerce

Focus

MERCHANT RECRUITMENT

GEOGRAPHICAL REACH

Qliro Financial Services continues its loan book expansion leveraging e-commerce volumes and organizational scalability

TRANSFORMATION

NEW PLATFORM

CDON Marketplace accelerates transformation to achieve long-term profitable growth

OWN BRANDS

MARKET EXPANSION

Nelly focuses on profitable growth, investing in core business and takes advantage of strong momentum

THANK YOU

Next report released February 5



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